

When I sign up for the program what am I excluded from?

You have signed up for self-exclusion from all casinos in Saskatchewan, and this applies to all casino properties including the Show Lounge and restaurants.

Can I choose which casinos I am excluded from?

No. The self-exclusion program you choose applies to all casinos in Saskatchewan. For example, if you chose to be self-excluded from Casino Regina, you are also excluded from Casino Moose Jaw and all other casinos in Saskatchewan.

What is an exclusionary period?

It is the length of time you chose to be self-excluded, from three months to five years.

When does my self-exclusion period begin?

Your self-exclusion begins immediately after you have signed the self-exclusion form.

What if I change my mind?

Once initiated, a self-exclusion cannot be lifted within the first year. Please refer to your registration form for your exclusionary period.

What happens if I enter a casino while i'm excluded?

If you enter a casino in Saskatchewan while self-excluded and are identified, security will be alerted and you will be asked to leave. In accordance with the Gaming Control Act, You may also be issued a Summary Offense Ticket.

What happens to my Players Club card?

Your account will be deactivated and you will be asked to redeem your points for cash.

How do I renew my self-exclusion or reinstate myself in the program?

If you wish to remain self-excluded after your exclusionary period ends, please contact a GameSense Advisor to arrange a meeting. You can renew your Self-Exclusion at either Casino Regina, Casino Moose Jaw or off-site by request.

Casino Regina – GameSense Advisors
Call 306-787-2122 or 306-539-4923

Casino Moose Jaw – GameSense Advisors
Call 306-694-3064 or 306-630-4819

Where do I find help with my gambling problem?

The Problem Gambling Help Line (1-800-306-6789) offers referral to free and confidential counselling provided by Regional Health Authorities. You can arrange for individual gambling counselling or debt/financial counselling.

Those who participate in counselling along with a self-exclusion program have a much higher likelihood of successfully regaining control over their gambling behaviour.

Self-exclusion Program

Frequently
Asked
Questions



Find out
more...

engage your **GameSense**

GameSense