

Support is available.

Counselling services are free and confidential. Counsellors are trained professionals who can help you work out ways to reduce the problems associated with gambling. While Casinos Regina and Moose Jaw do not offer counselling services, this support is available to you through Regional Health Authorities.

Those who participate in counselling along with a self-exclusion program have a much higher likelihood of successfully regaining control of their gambling behaviours.

For more information about support available, please call the Problem Gambling Help Line at 1-800-306-6789.

For more information about slot machines, ask to speak with a GameSense Advisor, visit a GameSense kiosk or call one of our GameSense Info Centres at:
306-787-2122 at Casino Regina or
306-694-3064 at Casino Moose Jaw.

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more...

engage your **GameSense**

Self-Exclusion Program



GameSense

If you find yourself gambling too much, or if it no longer feels like a game, the Self-Exclusion Program can be an important first step in helping you to control your gambling.

What is the Self-Exclusion Program?

The program enables you to voluntarily exclude yourself from Casinos Regina and Moose Jaw, as well as Saskatchewan Indian Gaming Authority (SIGA) casinos. SIGA casinos include Bear Claw Casino, Dakota Dunes Casino, Gold Eagle Casino, Living Sky Casino, Northern Lights Casino and Painted Hand Casino.

How do I sign up to be self-excluded?

To self-exclude from casinos in Saskatchewan, visit a GameSense Info Centre and speak with a GameSense Advisor.

What happens while I sign up?

When excluding from casinos in Saskatchewan, you will meet with a GameSense Advisor or a member of security staff who has been trained to handle requests for self-exclusion.

They are trained professionals who understand the difficult decision you're making and will support you in any way they can.

You will be asked to show your government-issued identification that includes your signature and a photograph. This could be a driver's licence, a passport or other identification. You will also be asked to sign the Self-Exclusion Agreement and your photograph will be taken.

What happens once I sign up?

Once you've signed up, the information you provide will be given to all security offices in Saskatchewan casinos. This is done to help you honour your commitment.

If you are a Players Club member, your account will be deactivated and you will be asked to redeem your points for cash.

How long will I be self-excluded?

The length of the exclusion is up to you. You may choose to self-exclude for a period of three months to five years. Self-exclusion starts the moment you sign up and lasts for the period of time chosen by you.

Can I exclude a spouse or family member?

It's understandable to want to help a loved one who you believe is in trouble. However, only the person seeking self-exclusion can enrol. No one can make that decision for them.

What happens if I break my commitment?

It is your responsibility to honour the commitment you made to yourself. If you enter a casino in Saskatchewan during your self-exclusion period and are identified, you will be asked to leave. You may also be issued a Summary Offense Ticket.