



Crown Career Pathways is an Indigenous internship program that has been developed in response to the Truth and Reconciliation Commission's Call to Action #92, which calls for increased employment opportunities for Indigenous peoples.

The program has been developed by Crown Investments Corporation and Saskatchewan's Crown corporations to provide a mechanism to bridge Indigenous graduates from eligible post-secondary institutes into permanent employment opportunities with the Crown sector, provincial government or the private sector in Saskatchewan.

Self-declared Indigenous graduates, within two years following graduation, are eligible for the program. The interns are required to have graduated from a post-secondary institute in Saskatchewan as recognized by the Government of Saskatchewan. **The successful candidates will be hired for a one-year term at an annual salary of \$56,000.00** with 15 vacation days and 10 sick days.



The following is the intern position available at:



SaskGaming

# **Junior Technical Analyst Intern**

# 1 Full Time (1 year Internship) Position Compensation: \$56,000 per annum

# Join our diverse team. Odds are, you are going to love it!

### **Job Role:**

Reporting to the Manager of IT Operations, the Junior Technician Analyst provides front-line support on all desktop, laptop, notebook, printer and network devices in a complex network environment. This includes identifying, analyzing and diagnosing specific problems for a variety of technologies and application platforms, and resolving basic Tier 1 related issues. The Junior Technical Analyst uses an on-line incident management system to record and track problems in detail with follow-up to resolution. Judgment and discretion is also used to escalate incidents to Tier 2 and/or 3 support. Service Desk operation – Provides first line support on the Service Desk. Documentation/Reporting – Contributes to the procedure and tracking documentation as needed. Client support services – Communicates with our clients, primarily end users to alert them to upcoming CS&T activities. Contribute to IT Tech Program – Act as a resource as needed for Technology Program projects.

# **Qualifications:**

A Computer Systems Technology diploma or related field. Preference of A+ or Microsoft certification.

## **Competencies:**

Using a variety of assessment tools such as in-person interviews, written examinations and role plays, candidates will be assessed against the following competencies:

- Diversity & Inclusion
- Relationships
- Accountability
- Teamwork
- Customer Focus

- Problem Solving
- Creativity, Innovation and Change
- Personal Integrity
- Communicates Effectively
- Job Mastery & Continuous Learning

### **Work Eligibility:**

You must be 19 years of age to apply. Upon hire, you must be able to obtain and maintain a Saskatchewan Liquor and Gaming Authority - Gaming Employee Certificate of Registration. You must be legally entitled to work in Canada.

### **Other Information:**

We thank all applicants however, only those short listed for interviews will be contacted. If you need an accommodation or support, please contact Human Resources at 306-787-1401. We are proud to be a diverse workforce!

### How to Apply:

Qualified individuals must clearly state how they meet the screening criteria in their covering letter/application for employment, and resume. Deadline for receipt of applications is Friday, May 31<sup>st</sup>, 2024. Applications must be submitted to sgcstaffing@saskgaming.com. If you have any questions regarding this opportunity, please contact 306-787-0750.