

HOW DO I RENEW MY SELF-EXCLUSION OR CONTINUE IN THE PROGRAM?

If you wish to remain self-excluded after your exclusionary period ends, please contact the Manager of Responsible Gambling to arrange a meeting. You can renew your Self-Exclusion at either Casino Regina or Casino Moose Jaw or off-site by request.

Call 306-787-2122 for further details.

WHAT IF I CHANGE MY MIND?

When signing up for a self-exclusion, please pick the amount of time you want to remain excluded from the casino. Once initiated, a self-exclusion will remain in effect until it expires. Remember you can always have your self-exclusion extended. We take a self-exclusion request very seriously and will not consider lifting or revoking a self-exclusion. For more information regarding the self-exclusion process or to have a self-exclusion extended, please call 306-787-2122..



CAN I EXCLUDE A SPOUSE OR FAMILY MEMBER?

It is understandable to want to help a loved one who you believe is in trouble. However, only the person seeking self-exclusion can enrol. No one can make that decision for them.

If you are worried about someone's gambling the 24-hour free and confidential Problem Gambling Helpline can provide support and referral to services that can help you. Call 1-800-306-6789.

SUPPORT IS AVAILABLE.

Those who participate in counselling along with a Voluntary Self-Exclusion program have a much higher likelihood of successfully regaining control of their gambling problems.

For more information about problem gambling treatment and support in Saskatchewan, call the Problem Gambling Helpline at 1-800-306-6789 or visit problemgamblinghelp.ca.

FIND OUT MORE

Manager of Responsible Gambling

SaskGaming Corporation

Casinos Regina and Moose Jaw

306-787-2122

Visit casinoregina.com/gamesense

SaskGaming


VOLUNTARY Self-Exclusion

OPT-OUT

**Voluntary Self-Exclusion
Program Details**

GameSense

WHAT IS VOLUNTARY SELF-EXCLUSION?

You can exclude yourself for a period of time from all casinos in Saskatchewan.

Gaming Premises:

Signing up for voluntary self-exclusion in person means you make a commitment not to enter any of the following:

- Casino Regina
- Casino Moose Jaw

This applies to all casino property including the Show Lounge and restaurants.

You are also excluded from all Saskatchewan Indian Gaming Authority (SIGA) casinos including:

- Bear Claw Casino
- Dakota Dunes Casino
- Golden Eagle Casino
- Living Sky Casino
- Northern Lights Casino
- Painted Hand Casino
- Golden Horse Casino

HOW DO I VOLUNTARILY SELF-EXCLUDE?

Visit the GameSense Info Centre, Guest Services or ask any venue staff to direct you to Security or the Casino Operational Shift Manager.

You can also enroll at locations other than the casino. Call 306-787-2122 to find out where you can enrol and to make an appointment.

WHAT HAPPENS WHEN I SIGN UP?

When self-excluding from the gaming premises you will meet with a manager who understands the difficult decision you are making and will support you in any way they can.

You will be asked to show your government-issued identification that includes your signature and a photograph. This could be a drivers' license, a passport, or other identification. You will be asked to sign the Voluntary Self-Exclusion enrolment form and your photograph will be taken.

This personal information is collected and used for the purpose of administering the Voluntary Self-Exclusion Program in accordance with the *Freedom of Information and Protection of Privacy Act*.

WHAT HAPPENS ONCE I SIGN UP?

Once you've signed up at the gaming premises, the picture and information that you provided will be used by our security team to identify you in case you try to return to any of the gaming premises. They need to know what you look like to support your decision.

The information you provide will be given to all security offices in Saskatchewan casinos. This is done to help you honour your commitment.

If you are a Player's Club Member, your account will be deactivated and your rights and privileges are forfeited to help make sure you do not receive further communications, including promotional events and coupons.

You are responsible for removing yourself from any casino social media platform you follow.

HOW LONG WILL I BE SELF-EXCLUDED?

The length of the exclusion is up to you.

You can choose from a minimum of:

- 6 months
- 1 year
- 2 years
- 3 years
- 4 years
- 5 years

Self-exclusion at the gaming premises starts the moment you sign up. The exclusion lasts for the period of time chosen by you.

WHAT HAPPENS IF I BREAK MY COMMITMENT?

It is your responsibility to honour the commitment you made to yourself. If you enter a casino in Saskatchewan, you will be asked to leave.

During your self-exclusion period you are not eligible to receive any prizes such as winnings or any other rewards. These prizes will be withheld and confiscated from you and proceeds will be used for the SaskGaming Community Giving program.

WHAT HAPPENS WHEN MY VOLUNTARY SELF-EXCLUSION EXPIRES?

You are invited to participate in a voluntary reinstatement program that is designed to help you make an informed decision about returning to the casino. To find out more or to register for the program please call 306-787-2122.